

Key Features

- **Modern PC management:** MAP is a PC management Platform providing fast and **efficient** IT issue **resolution** when problems occur.
- **MAP is cloud based** providing both in-band and out of band **using an agent** in the operating system for any Microsoft Windows 10 and Windows 11 platform.
- **Simple and cost-effective** way to **manage** off site PC's; home working, travelling, remote site, etc.
- **Hosted** service customers IT department simply add PCs to the **platform management** tool for full remote capabilities.
- **Saves costs** by allowing IT support to **resolve issues** on remote PC's **without** return to office **shipment** or site visit.
- **Works best** with Intel® 'Built for Business' vPro based PC's. The hardware based vPro platform means that even when PC's will not start the issue can still be resolved remotely.

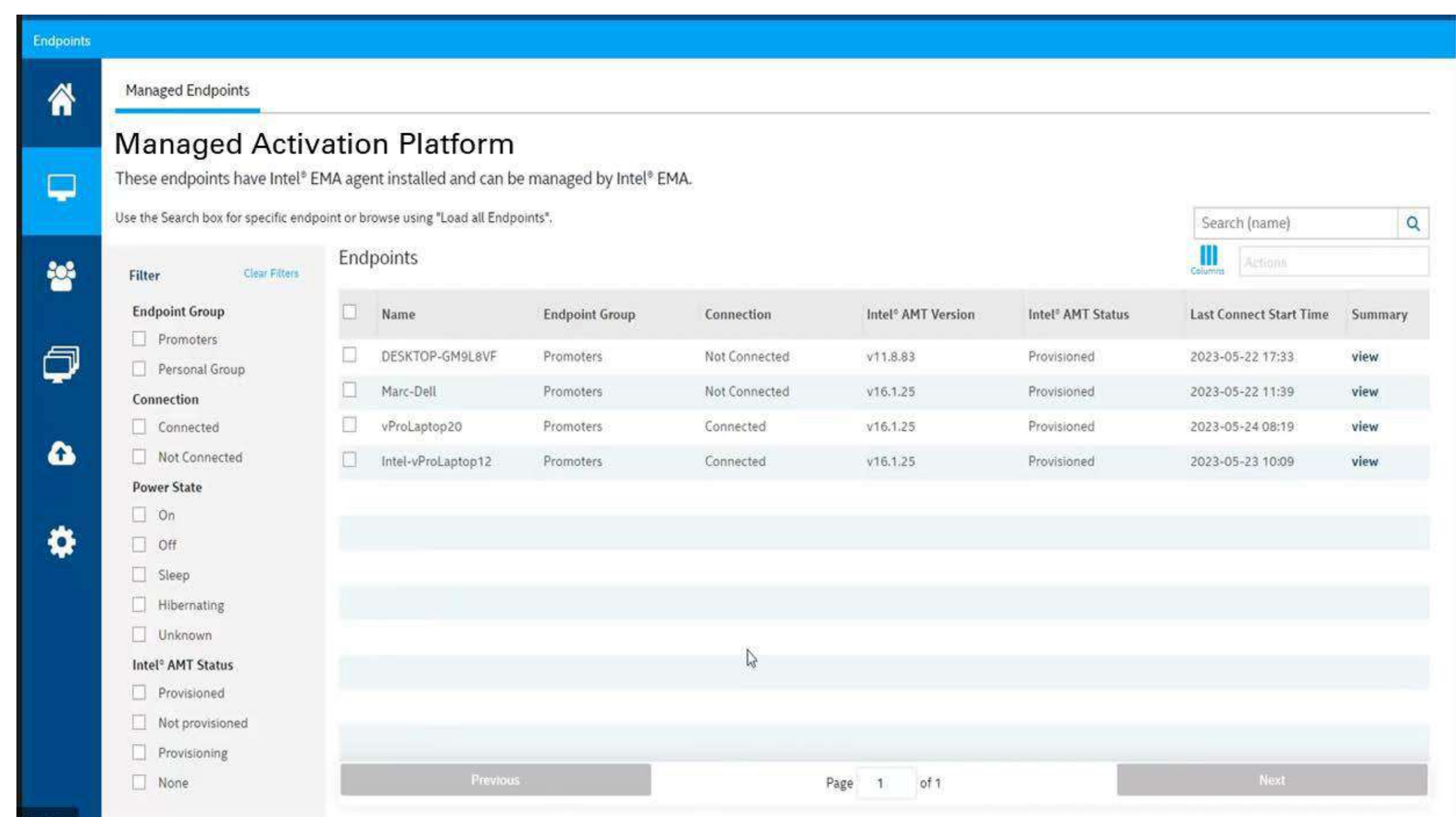
BUSINESS BENEFITS

- **Increased Employee Productivity and Performance:** By providing your employees with fast resolution to IT issues, you can create an efficient hybrid work environment, which leads to increased productivity and performance.
- **Enhanced Employee Engagement and Retention:** Offering high-quality support and issues resolution for remote workers can help boost employee engagement and retention, which can lead to a more motivated and loyal workforce.
- **Cost Savings:** Our service can help you save money by reducing the need for PC shipments or costly site visits. No requirement for in-house server or cloud hosted server, no database license costs, no internal resources needed for service and maintenance of the system.
- **Increased Innovation and Agility:** By providing your employees with the best IT support service you can help foster a culture of innovation and agility, enabling your organization to stay ahead of the competition.

MANAGED ACTIVATION PLATFORM

Intel Pro brings a professional grade to business computing, equipping your fleet with the right tools to secure and manage a hybrid workforce. MAP streamlines the vPro activation process to provide a seamless experience.

Simplify IT operations. Our Managed Activation Platform is designed to provide your organization with access to the best remote PC management tools on the market. We offer a full-service platform; it allows IT support to access PC's: Wherever the PC is located; on site or off site (inside or outside the firewall). However, the PC is connected, wired or wireless to the internet. Whatever the health status of the PC: a healthy or inoperable OS (vPro required).



Name	Endpoint Group	Connection	Intel® AMT Version	Intel® AMT Status	Last Connect Start Time	Summary
DESKTOP-GM9L8V6	Promoters	Not Connected	v11.8.83	Provisioned	2023-05-22 17:33	view
Marc-Dell	Promoters	Not Connected	v16.1.25	Provisioned	2023-05-22 11:39	view
vProLaptop20	Promoters	Connected	v16.1.25	Provisioned	2023-05-24 08:19	view
Intel-vProLaptop12	Promoters	Connected	v16.1.25	Provisioned	2023-05-23 10:09	view

In the modern hybrid workplace, your IT team needs better ways to troubleshoot, repair, and maintain business PCs that might be in the office, in employee homes, or anywhere else. Managed Activation Platform (MAP) is a new, cloud software service you can incorporate into your existing IT help-desk support processes for improved visibility and out-of-band access to remote devices, even over Wi-Fi connections.

MAP gives your help-desk team a remote interface to manage the powerful capabilities of Intel® Active Management Technology (Intel® AMT) built into the hardware of the Intel vPro® platform. It is the only solution with remote remediation to return your PCs to a known good state, over both wired and wireless connections, even when the operating system (OS) is down or unresponsive.



The most important feature MAP offers your help desk is out-of-band access to your remote PCs, meaning the ability to interact with the hardware on a PC whose OS is not running. This enables a number of otherwise impossible scenarios, such as: wake or start a sleeping or powered down PC in order to perform important updates during off hours. This can improve security by keeping machines updated, and it can improve productivity by

doing so without interrupting employee work time. Diagnose and repair a system that is unable to boot, including the ability to mount an image and redirect to it for booting. Troubleshoot a system using operations that require a reboot, and keep keyboard, video, and mouse (KVM) control of the machine through the reboot, including the ability to interrupt and adjust the BIOS settings, for example.

Our consultants will work closely with you to conduct a needs assessment and recommend whether MAP is the right tool for your organization. They have the expertise and experience necessary to help you navigate the complex world of remote management tools and services and will ensure that you're getting the most value for your investment